

United States Department of State and the Broadcasting Board of Governors Office of Inspector General

Inspection of Embassy Majuro, Republic of the Marshall Islands



Despite its small size, Embassy Majuro was advancing important U.S. interests and providing a range of services in the complex relationship with the Republic of the Marshall Islands.

The Ambassador and the deputy chief of mission had an effective leadership style that fostered positive working relations both within the Embassy and between the Embassy and other U.S. agencies in the Republic of the Marshall Islands. The Embassy was generally satisfied with the level of coordination with other U.S. agencies regarding implementation and oversight of U.S. assistance programs to the Republic of the Marshall Islands. There was good coordination of public affairs activities and messages among the agencies active in the Republic of the Marshall Islands.

Embassy Majuro management operations got mixed reviews. Financial management operations were well run, but human resources and general services operations required improvement. Embassy Majuro was heavily reliant upon and pleased with the regional support it received from Embassy Manila. Information programs at Embassy Majuro met the needs of the users but had vulnerabilities that needed to be addressed.